



## **ATTN: DELTA DENTAL/ MODA PLAN MEMBERS ONLY**

With open enrollment approaching, we wanted to make all of our patients aware of a change regarding our relationship with Delta Dental and Moda **Plans effective on January 1<sup>st</sup> 2023**. We will still be accepting most Delta Dental and Moda plans just like we do now and always will. The only difference will be how the claims are processed; we will be switching from a PPO Provider to a Premier Provider.

Being a PPO Provider comes along with many restrictions that go against Dr. Bittner & Dr. Flann's philosophies for providing high quality dental care. For example, being a PPO provider means that we agree to an insurance-approved fee schedule that benefits the insurance company. The only way for us to offset the fees is to see more patients, which makes it harder for us to maintain the quality of care that we strive to provide for your child. We find that families love coming to our office because we can spend time with each child and provide high quality dental care, and we are finding that being a preferred provider for Delta Dental is making it difficult to do this.

Most Delta Dental plans will automatically switch your PPO plan to the Premier benefits just simply by continuing to come to our office as a Premier provider rather than a PPO provider. Most plans will also still cover the routine appts at 100%, although some may have a slight decrease in coverage dropping to 80% or 90% coverage. Please feel free to contact our office or your insurance company to help you determine what your coverage will be for your future appointments scheduled after January 2023.

We apologize for any inconvenience and look forward to continuing to provide your family with the best quality care.

Sincerely,

Bittner Dentistry for Kids